



Oxygen Forensic Suite - How to connect Apple devices

Hardware and software you need for connection

- Original USB cable
- Oxygen Forensic Suite 2012 installed on your PC
- Apple iTunes installed on your PC.

Connection types support for Apple devices

- Oxygen Forensic Suite 2012 supports only cable connection for Apple devices.

Where to find Apple iTunes

You can install Apple iTunes software from the disc supplied by manufacturer, look for it on the manufacturer official site www.apple.com or download the driver package from Oxygen Forensic site: http://www.oxygen-forensic.com/download/drivers/OFS2_Drivers_Pack.zip.

How to install Apple iTunes from Oxygen Drivers Pack

To install Apple iTunes start *Oxygen_Connectivity_Driver_Setup.exe* from the Drivers Pack and follow the installation steps.

What options to check on PC

- Make sure that you at least once started Apple iTunes after installation and accepted the license agreement there. Before connection to our software Apple iTunes must be closed.
- Check if the firmware version in *Settings/General/About* menu in Apple device is supported by our software. As a rule, we add support for a new Apple firmware version a bit later than it is released.
- Check if Apple iTunes version is supported by Oxygen Forensic Suite 2012. Please note that we support only Apple iTunes v.9.x.x. As a rule, we add support for a new Apple iTunes version a bit later than it is released.
- We highly recommend not to use any USB hubs and connect Apple devices directly to PC.
- Before connection to our software please attach a cable to the device and wait till the cable drivers are found.

How to connect Apple devices in Oxygen Forensic Suite 2012

If all the previous instructions are strictly followed launch Oxygen Forensic Suite 2012 and select **Connect new device** option on "Common tasks" sidebar. Oxygen Connection Wizard will be started. Please choose **Connect via cable** option there and wait till the device is found:



After connection is established Device Extraction Wizard will start automatically and you can proceed to extract data.